



## Behavioral Health Services for Children in Foster Care

Arizona Health Care Cost Containment System (AHCCCS) is committed to ensuring the availability of timely, quality health care for foster children, including behavioral health services through our three contracted regional behavioral health authorities (RBHAs) and the Children’s Rehabilitative Services (CRS) program. If you experience any difficulty accessing needed behavioral health services or have any concerns regarding the quality of those services, we encourage you to contact the RBHA or CRS in your area using the contact information below.



### Step 1: Call Your Designated DCS Contact at the RBHA or CRS.

#### **Mercy Maricopa Integrated Care (MMIC)**

Maricopa County  
*(and part of Pinal County based on Zip Code)*

[DCS@mercymaricopa.org](mailto:DCS@mercymaricopa.org)

Randy Grover, LCSW  
Child Welfare Manager  
(480) 751-8471

RBHA Member Services  
1 (800) 564-5465

#### **Cenpatico Integrated Care (C-IC)**

Cochise, Graham, Greenlee, La Paz,  
Pima, Pinal, Santa Cruz & Yuma Counties

[DCS@cenpatico.com](mailto:DCS@cenpatico.com)

Hilary Mahoney, MPH  
DCS Liaison  
(866) 495-6738

RBHA Customer Service  
1 (866) 495-6738

#### **Health Choice Integrated Care (HCIC)**

Apache, Coconino, Gila, Mohave,  
Navajo & Yavapai Counties

[DCS@iasishealthcare.com](mailto:DCS@iasishealthcare.com)

Victoria Tewa  
Director of Children’s Services  
(928) 214-1194

RBHA Member Services  
1 (800) 640-2123

#### **CRS operated by UnitedHealthcare Community Plan (UHCCP)**

Statewide for children with qualifying  
CRS medical condition

[Marta\\_urbina@uhc.com](mailto:Marta_urbina@uhc.com)

Marta Urbina, UHCCP Liaison to DCS  
(602) 255-1692

CRS Member Services  
1 (800) 348-4058



**Step 2: Call AHCCCS Customer Service.** If you are unable to satisfactorily resolve your concern through the RBHA or CRS, please contact the AHCCCS customer service line for support at **602-364-4558** or **1-800-867-5808**. By calling Customer Service, you help AHCCCS not only address individual concerns but also identify potential system barriers to accessing quality behavioral health services. Anyone can call Customer Service at any time whenever you are experiencing difficulty accessing needed services. Thank you for your support and commitment to improve

the lives of DCS involved children and their families!

**Foster Families have a voice. DO NOT WAIT. Call your designated DCS contact.**